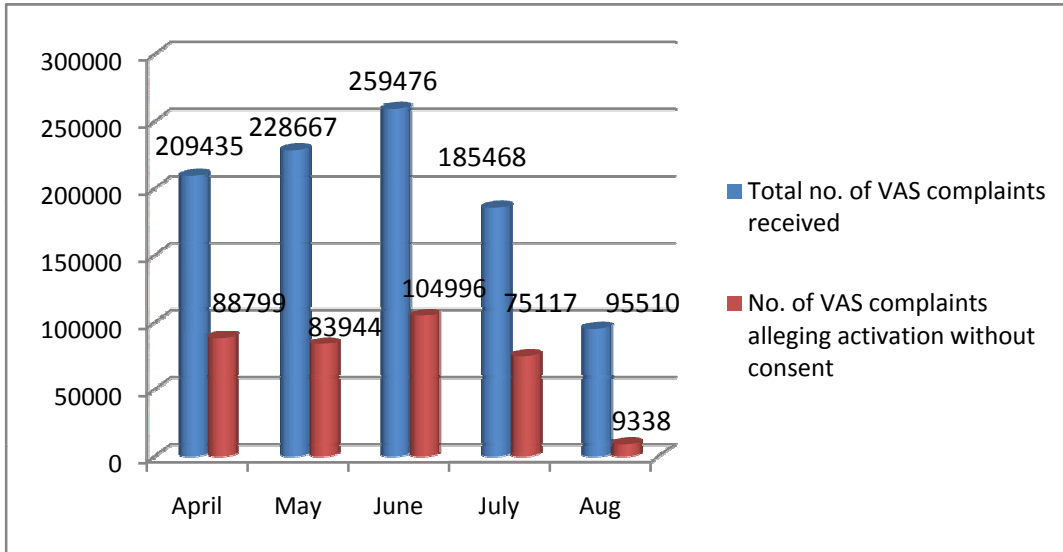




TELECOM REGULATORY AUTHORITY OF INDIA

A decline in complaints pertaining to Value Added Services is noticed after measures taken by TRAI

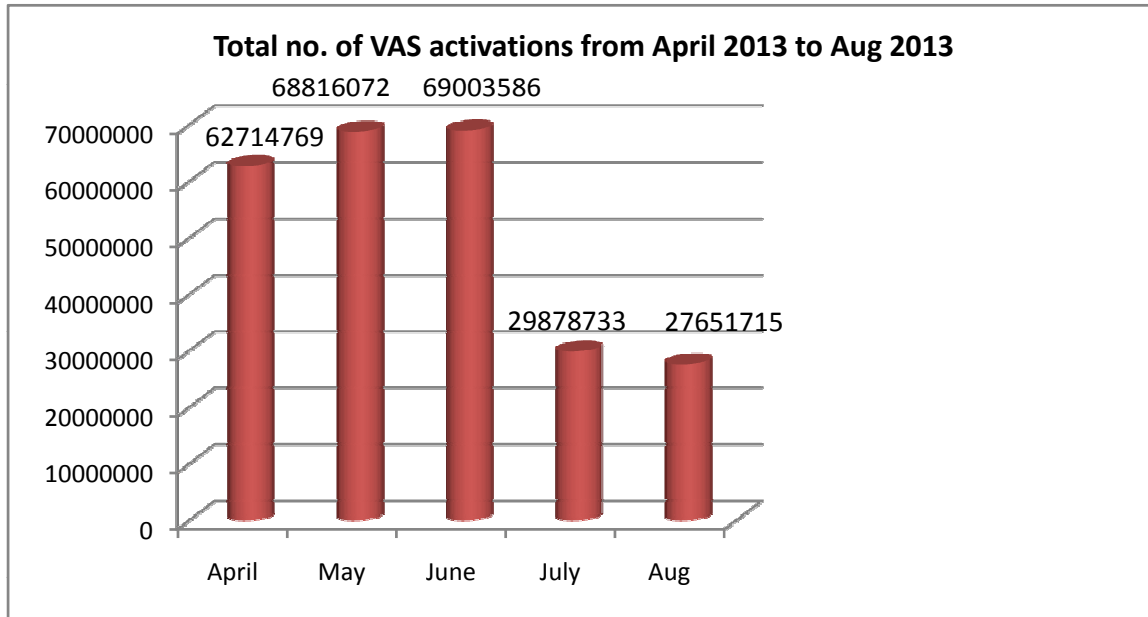
Total Complaints of VAS from April 2013 to Aug 2013



Note:

Data for BSNL, QTL, MTS and Videocon is not provided

A decline in activation of Value Added Services is noticed after measures taken by TRAI



Note:

Data for BSNL, QTL, MTS and Videocon is not provided